

Q2 2018 Results Update

2018/8/30



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Figures of 1H 2017 and 1H 2018 in this presentation and the presentation materials distributed herewith are audited numbers.



Contents

I. SKFH

- II. Life Insurance Business
- III. Banking Business
- IV. Appendix
 - Life Premium Summary
 - Capital Adequacy



SKFH – 1H 2018 Overview

- SKFH recorded consolidated after-tax profit of NT\$16.71bn for 1H 2018; profit attributable to SKFH was NT\$16.17bn. EPS was NT\$1.54. Consolidated shareholders' equity increased 8.7% YTD to NT\$169.56bn, and book value per share was NT\$13.98.
- Subsidiaries' core business remained robust.
 - SKL:
 - Consolidated after-tax profit was NT\$14.27bn for 1H 2018, driven by solid investment income and lowered cost of liabilities. Shareholders' equity amounted to NT\$99.85bn, 10.0% higher YTD.
 - FYP was NT\$55.29bn, representing market share of 7.8%. Annualized cost of liabilities declined 4 bps QoQ to 4.16%.
 - Annualized investment return and recurring yield before hedging for 1H 2018 were 4.57% and 3.57%, respectively.
 - SKB:
 - Consolidated after-tax profit was NT\$2.55bn for 1H 2018, up 29.4% YoY.
 - NIM was 1.57% and NIS was 1.98%, both higher than previous quarter.
 - NPL ratio and coverage ratio were 0.24% and 562.33%, respectively, better than industry average.
- SKFH approved by competent authorities to acquire MasterLink Securities Corp. as wholly-owned subsidiary through issuance of new shares and share swap. Share swap effective date is set as October 1, 2018.



Financial Highlights – 1H 2018

| | 1H 2017 | 1H 2018 | YoY Growth |
|-----------------------------------|-----------|-----------|------------|
| NT\$mn (except per share data), % | | | |
| Consolidated net income | 1,813 | 16,712 | 821.9% |
| Consolidated comprehensive income | 13,874 | -8,723 | - |
| First year premium (Insurance) | 57,842 | 55,286 | -4.4% |
| Loans (Bank) | 518,648 | 549,087 | 5.9% |
| Consolidated total assets | 3,262,830 | 3,576,476 | 9.6% |
| Shareholders' equity (1) | 133,075 | 154,188 | 15.9% |
| Consolidated ROA (unannualized) | 0.06% | 0.48% | |
| Consolidated ROE (unannualized) | 1.28% | 10.27% | |
| Earnings per share ⁽²⁾ | 0.15 | 1.54 | |

Note:

(1) Consolidated shareholders' equity 1H 2017 and 1H 2018 were NT\$147,444mn and NT\$169,556mn, respectively

(2) The after-tax earnings per share (EPS) in 1H 2017 and 1H 2018 would be NT\$0.03and NT\$1.63, respectively, if the foreign exchange valuation reserve mechanism were not adopted

(3) Audited numbers



Net Income – 1H 2018

Net income contribution

NT\$bn

| Subsidiaries | 1H 2017 | 1H 2018 | YoY Growth |
|-----------------------------------------|---------|---------|------------|
| Shin Kong Life | -0.39 | 14.24 | - |
| Shin Kong Bank | 1.97 | 2.55 | 29.4% |
| Shin Kong Investment Trust | 0.02 | 0.01 | -31.3% |
| Shin Kong Venture Capital International | 0.03 | 0.03 | -3.6% |
| Shin Kong Property Insurance Agency | 0.03 | 0.03 | 2.7% |
| Others ⁽¹⁾ | -0.15 | -0.69 | - |
| Net income ⁽²⁾ | 1.51 | 16.17 | 972.3% |

Note:

(1) Includes other income of SKFH, income taxes, and profit from MasterLink Securities

(2) Net income attributable to SKFH

(3) Audited numbers



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SKL – 1H 2018 Overview

- SKL posted consolidated after-tax profit of NT\$14.27bn for 1H 2018 with solid investment income and lowered cost of liabilities. Shareholders' equity was NT\$99.85bn, up 10.0% YTD.
- FYP for Q2 2018 was NT\$28.56bn, 6.8% higher QoQ. FYP for 1H 2018 reached NT\$55.29bn, representing market share of 7.8%.
- FX policies and protection products remain marketing focus for the year.
 FYP of FX polices for 1H 2018 grew 24.6% YoY to NT\$32.02bn, and sales of protection products grew 29.0% YoY to NT\$2.51bn.
- Annualized cost of liabilities decreased 4 bps QoQ from 4.20% to 4.16%.
- Annualized investment return for 1H 2018 reached 4.57%, and recurring yield before hedging was 3.57%.
- With increased exposure to high-dividend yield stocks, domestic and foreign cash dividend income expected to reach NT\$12.5bn for 2018, NT\$2.0bn higher YoY.

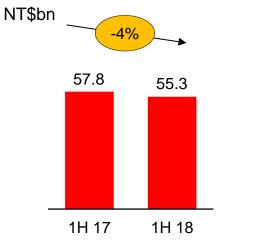


Financial Highlights – 1H 2018

| | 1H 2017 | 1H 2018 | YoY Growth |
|-----------------------------------------|-----------|-----------|------------|
| NT\$mn, % | | | |
| First year premium | 57,842 | 55,286 | -4.4% |
| Total premium | 142,850 | 145,601 | 1.9% |
| Investment income | 37,970 | 56,403 | 48.5% |
| Consolidated net income | -368 | 14,266 | - |
| Consolidated total assets | 2,414,077 | 2,656,621 | 10.0% |
| Consolidated total shareholders' equity | 85,586 | 99,851 | 16.7% |
| ROE (unannualized) | -0.46% | 14.97% | |
| ROA (unannualized) | -0.02% | 0.55% | |

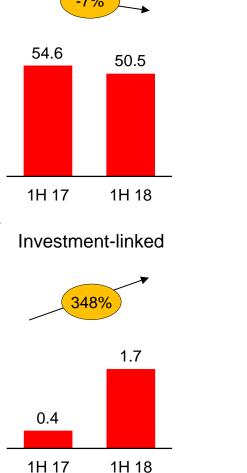


First Year Premium – 1H 2018



Comments

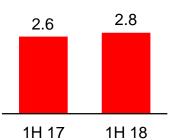
- FYP for 1H 2018 decreased 4.4% YoY to NT\$55.29bn, representing market share of 7.8%
- FX policies remained strategic focus, growing 24.6% YoY to NT\$32.02bn and accounting for 57.9% of total FYP
- Traditional products contributed 91.4% of total FYP, driving down annualized cost of liabilities by 7 bps YTD to 4.16%. Recurring yield before hedging expected to cover cost of liabilities in 2018
- FX policies and protection products to be actively promoted for ALM matching and VNB growth



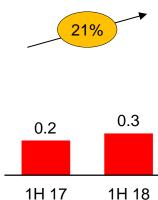
Traditional (1)

PA, Health and Group ⁽²⁾









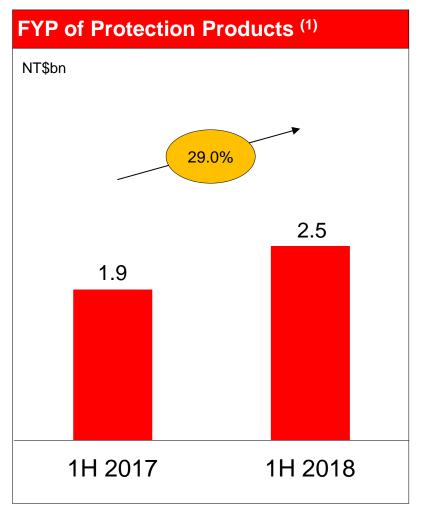
Note:

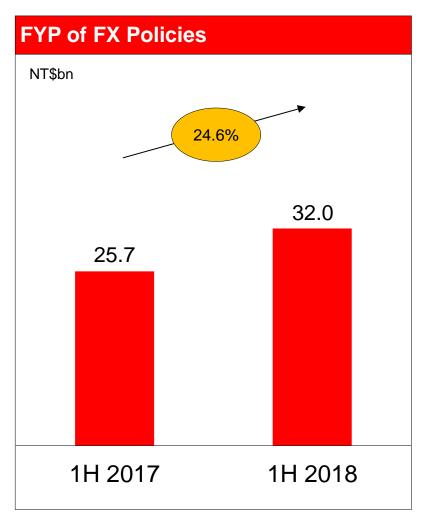
(1) Includes interest-sensitive life insurance

(2) Long-term disability Type A policies are classified as health insurance



Continued Growth in Focus Products



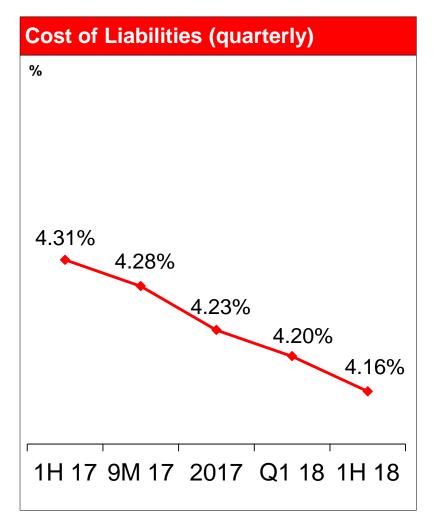


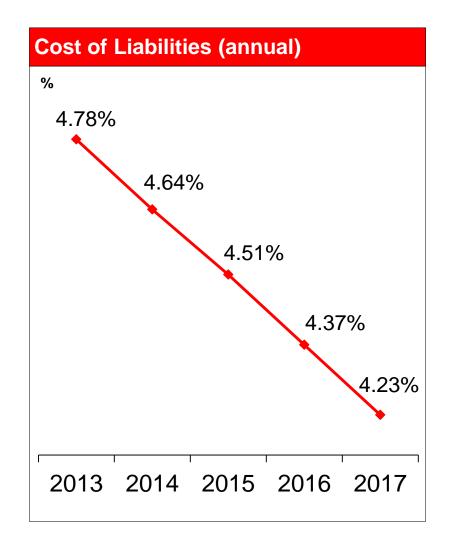
Note:

(1) Includes whole life insurance, accident insurance, health insurance and riders



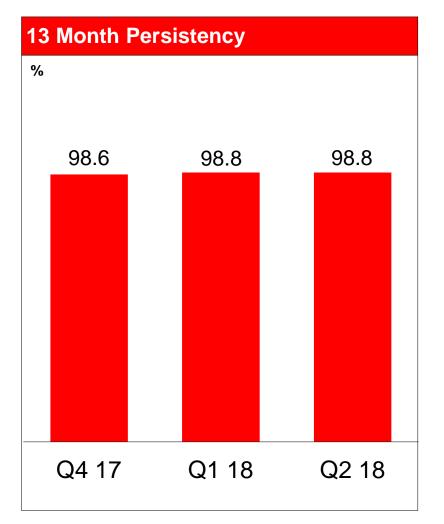
Cost of Liabilities







Persistency Ratio

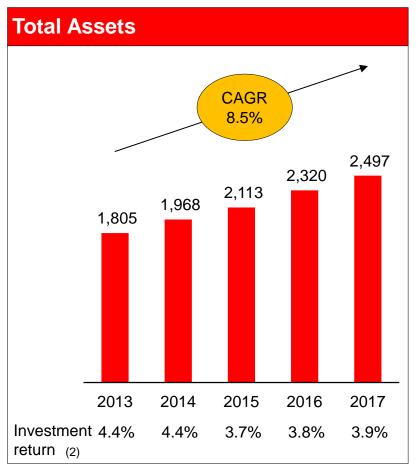


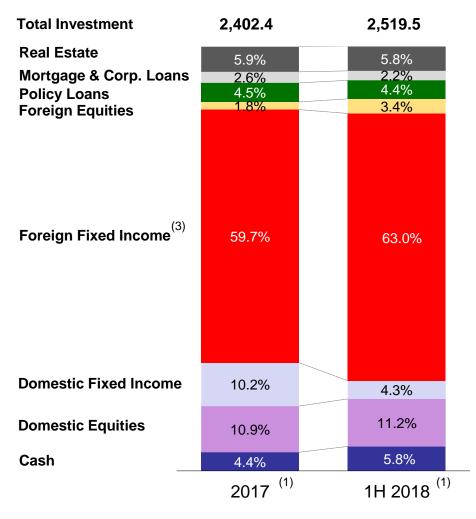




Investment Portfolio

NT\$bn





Note:

(1) Due to rounding, asset allocation figures may not add up to 100%

(2) Includes capital gains and FX hedging cost

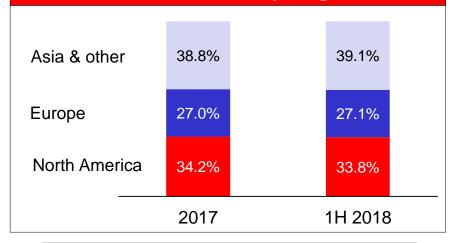
(3) Includes international bonds listed in domestic OTC



Overseas Fixed Income

Overseas Fixed Income Portfolio NT\$bn 10.5% 1,585.2 1,434.7 44.8% **Corporate Bonds** 46.6% International Bonds 28.9% 33.1% Listed in Domestic OTC **Government Bonds** 22.6% 20.6% **Non-US Agencies** 0.7% US Agency MBS/Bond 2017 1H 2018

Overseas Fixed Income by Region



Comments

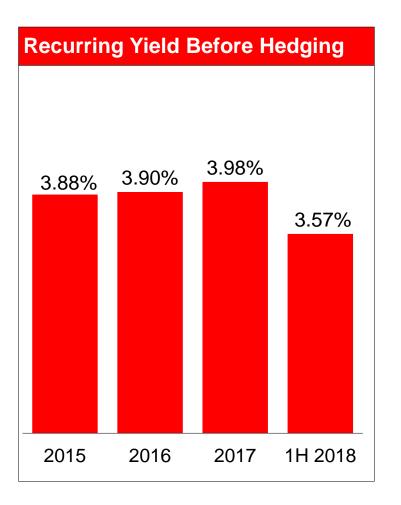
- Overseas fixed income position grew 10.5% YTD, mainly deployed in corporate bonds and international bonds listed in domestic OTC
- Average yield before hedging of overseas fixed incomes was around 4.7% for 1H 2018; new money yield was 40 bps higher QoQ
- SKL holds corporate bonds with stable credit quality across sectors, including communication, consumer, utilities and financials

Note:

(1) Due to rounding, asset allocation figures may not add up to 100%



Recurring Income



Domestic and Foreign Cash Dividend



Real Estate Rental Income





Hedging Strategy

Mix of Hedging Strategies Used Total=NT\$1,795.2bn **Foreign currency** policy position Equity & fund 17.3% 5.1% USD & other 10.5% 67.1% currencies CS and NDF⁽¹⁾

Comments

- Annualized hedging cost for 1H 2018 was 1.66%; FX volatility reserve was NT\$3.85bn
- Hedging ratio was 84.4%, including CS, NDF, and naturallyhedged foreign currency policy position
- Among traditional hedges, CS and NDF accounted for 62% and 38%, respectively

Note:

(1) Currency swaps and non-delivery forwards



Investment Strategy

Strong ALM Discipline

- Promote FX policy sales to control hedging cost and enhance recurring income
- Develop Strategic Asset Allocation based on liability profile and capital budget

Well-diversified Portfolio

- Diversification by asset class (equity, credit, currency, commodity, real estate)
- Achieve diversification and yield pick-up through overseas investments.
 Continue to deploy in investment grade bonds to grow interest income
- Increase exposure to low beta, high-dividend yield stocks classified as FVOCI for cash dividend income

Cost-effective Currency Hedging

- Dynamically adjust FX hedging ratio. Mid- to long-term target ranges from 80% to 100%
- Target hedging cost at 100~150 bps or below in mid- to long-term

Enhance Investment Risk Management

- Consider current situations and characteristics of asset and liability to effectively manage overall investment risks through stringent SAA and TAA plans
- Enhance VAR models under risk management system to cope with changes in financial markets and strictly manage market, credit and business risks



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SKB – 1H 2018 Overview

- Consolidated net income for 1H 2018 was NT\$2.55bn, up 29.4% YoY. Net fee income and investment income increased 6.6% and 31.5% YoY, respectively; provision expense for 1H 2018 decreased 33.7% YoY.
- Deposit as of 1H 2018 was NT\$728.27bn, up 2.2% YTD. Loan balance grew 2.8% QoQ to NT\$549.09bn, partly driven by corporate loan starting to grow in Q2 2018.
- Benefited from higher bond yield and loan-to-deposit ratio (incl. credit card balance), NIM for Q2 2018 increased 2 bps QoQ to 1.57%. Driven by continuous expansion of overseas syndicated loans, NIS for Q2 2018 rose 1 bp QoQ to 1.98%.
- Wealth management income for 1H 2018 was NT\$1.06bn, up 7.8% YoY.
 Momentum contributed by investment products, with fee income up 17.5% YoY.
- Asset quality remained solid. As of Q2 2018, NPL and coverage ratios were 0.24% and 562.33%. Both were better than industry average.



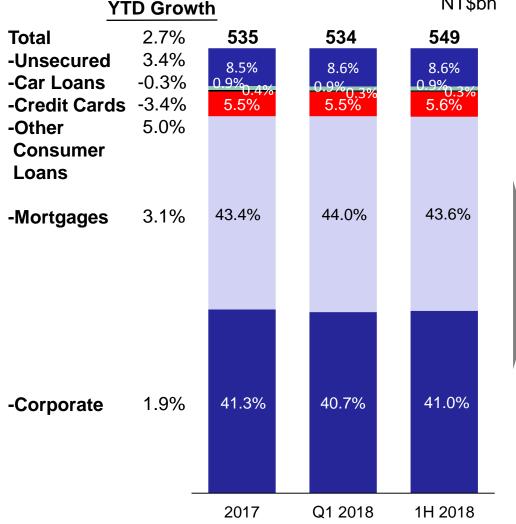
Net Income – 1H 2018

| | 1H 2017 | 1H 2018 | YoY Growth |
|------------------------------------|---------|---------|------------|
| NT\$mn, % | | | |
| Net interest income | 5,502 | 5,865 | 6.6% |
| Net fee income | 1,577 | 1,596 | 1.2% |
| Investment income and other income | 458 | 510 | 11.2% |
| Operating expense | -4,076 | -4,246 | 4.2% |
| Pre-provision operating income | 3,461 | 3,724 | 7.6% |
| Provision expense | -1,082 | -717 | -33.7% |
| Income tax benefit (expense) | -410 | -460 | 12.1% |
| Consolidated Net Income | 1,968 | 2,547 | 29.4% |

Note: Total may not add up exactly due to rounding



Loan Mix



NT\$bn

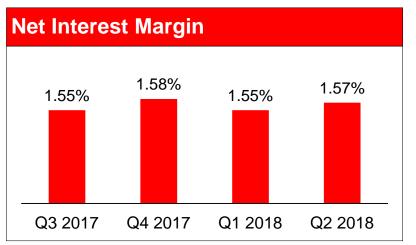
Comments

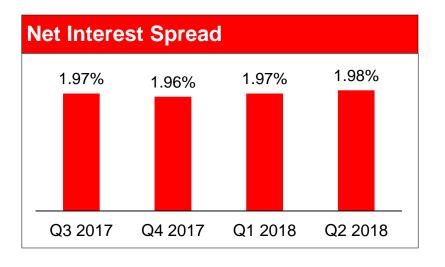
- Loan balance as of 1H 2018 was NT\$549.09bn, up 2.7% YTD. With higher momentum, corporate and consumer loans grew 3.6% and 2.2% QoQ, respectively
- Corporate loan growth was mainly driven by overseas syndicated loans, with loan balance as of 1H 2018 reaching NT\$20.06bn, up 15.5% YTD
- Loan growth targeted at 6% for 2018

Note: Due to rounding, loan mix may not add up to 100%



Interest Income





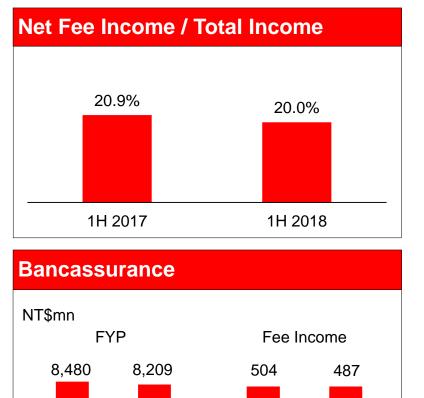
Comments

- Benefited from higher bond yield and loan-to-deposit ratio (74.5%, 1.6% higher QoQ), NIM for Q2 2018 increased 2 bps to 1.57%
- Driven by continuous expansion of overseas syndicated loans, NIS for Q2 2018 rose 1 bp QoQ to 1.98%
- SKB will continue to:
 - Increase demand deposit to lower cost of funds
 - Stably expand investments and overseas loans to sustain interest spread
 - Continuously promote foreign deposit to expand wealth management and overseas business

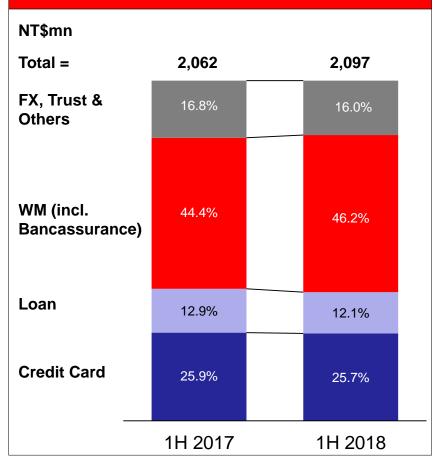


1H 2017

Fee Income



Fee Income Breakdown



Note: Due to rounding, fee income breakdown may not add up to 100%

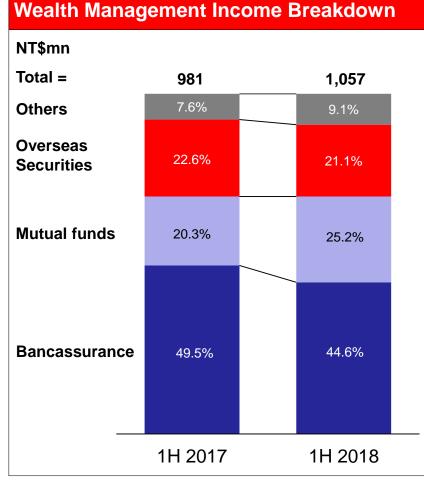
1H 2017

1H 2018

1H 2018



Wealth Management



Note: Due to rounding, WM income breakdown may not add up to 100%

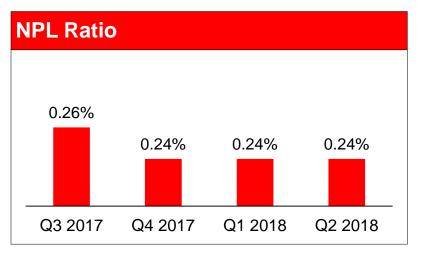
Wealth Management Center

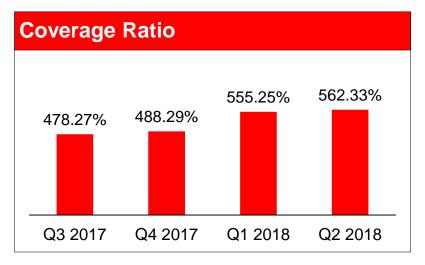


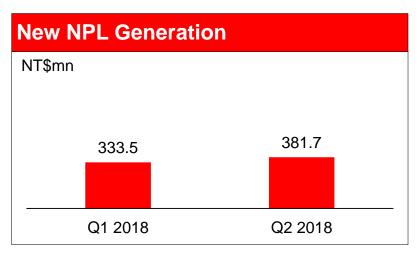
- Wealth management income for 1H 2018 was NT\$1.06bn, up 7.8% YoY. Momentum contributed by investment products, with fee income up 17.5% YoY
- Regular-paid products and USD policies to be actively promoted in 2H 2018 for growing bancassurance fee income
- Online marketing campaigns with client segmentation conducted for younger target group.
 Preferential time deposits promoted to attract new funds for future business growth



Asset Quality







- New NPL generated in Q2 2018 was NT\$382mn, accounting only for 0.07% of total loans
- Asset quality remained solid. NPL ratio for Q2
 2018 was 0.24%, and coverage ratio was
 562.33%. Both were better than industry average



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NT\$bn

| 1H 2018 FYP | Single Premium | Regular Premium | Flexible Payment | Total |
|--------------------------------------|-------------------|--------------------|---------------------|--------|
| Traditional | 37.06 | 13.48 | | 50.54 |
| Investment-linked | | | | |
| VUL / VA | 0.39 | 0.06 | 1.22 | 1.67 |
| Structured note | | | | |
| Interest sensitive | | | | |
| Annuity / UL | 0.16 | | 0.14 | 0.29 |
| PA, health and others ⁽¹⁾ | | 2.77 | | 2.77 |
| Total | 37.62 | 16.31 | 1.36 | 55.29 |
| Share | 68.0% | 29.5% | 2.5% | 100.0% |

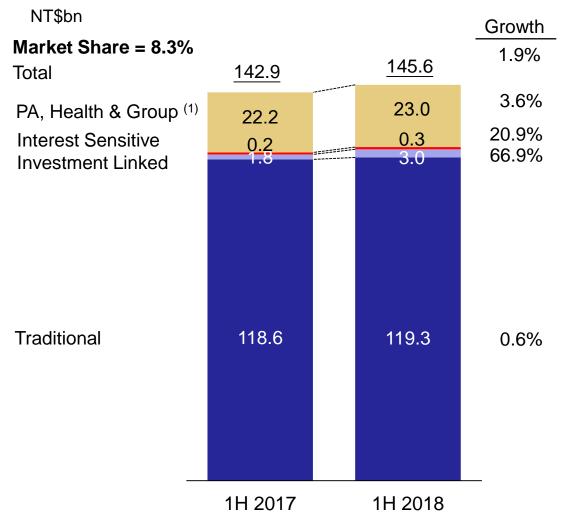
Note :

(1) Long-term disability Type A policies are classified as health insurance

(2) Total may not add up exactly due to rounding



Total Premium – 1H 2018



Comments

- Driven by renewal premium up 6.2% YoY, total premium increased 1.9% YoY
- Total premium of FX policies for 1H 2018 reached NT\$47.19bn, up 22.0% YoY
- PA, Health & Group products continued to grow steadily, 3.6% higher YoY



(1) Long-term disability Type A policies are classified as health insurance

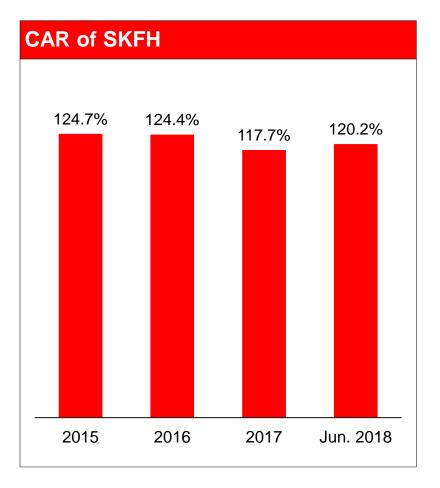


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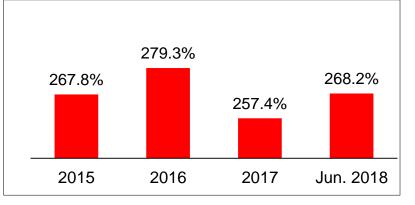
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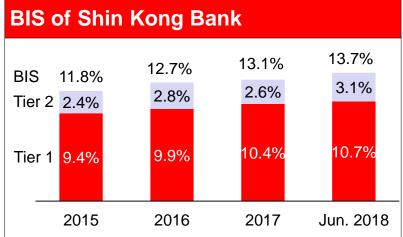


Capital Adequacy



RBC of Shin Kong Life







Website : www.skfh.com.tw E-mail : ir@skfh.com.tw

Shin Kong Financial Holding

Financial Summary

(NT\$mn)

| | | | | 1H 18/1H 17 | | (| Q2 18/Q2 17 |
|----------------------------------------------|--------|---------|----------|-------------|---------|---------|-------------|
| Income Statement Data | 2017 | 1H 2017 | 1H 2018 | % change | Q2 2017 | Q2 2018 | % change |
| Net interest income | (191) | (93) | (77) | -17.1% | (46) | (32) | -31.0% |
| Income from subsidiaries | | | | | | | |
| Shin Kong Life | 6,918 | (389) | 14,236 | -3762.5% | 3,541 | (472) | -113.3% |
| Shin Kong Bank | 4,059 | 1,968 | 2,547 | 29.4% | 1,000 | 1,294 | 29.5% |
| MasterLink Securities | 315 | 141 | 254 | 79.7% | 92 | 129 | 40.1% |
| Shin Kong Investment Trust | 31 | 17 | 12 | -31.3% | 12 | 6 | -49.7% |
| Shin Kong Venture Capital International | 53 | 29 | 28 | -3.6% | 20 | 12 | -39.1% |
| Shin Kong Property Insurance Agency | 56 | 29 | 30 | 2.7% | 13 | 14 | 8.2% |
| Total income from subsidiaries | 11,433 | 1,796 | 17,106 | 852.2% | 4,677 | 983 | -79.0% |
| Other income | 247 | 210 | 24 | -88.3% | 12 | 8 | -33.5% |
| Administrative and general expenses | (522) | (120) | (123) | 2.4% | (64) | (63) | -2.0% |
| Income tax benefit (expense) | (436) | (286) | (765) | 167.8% | (144) | (741) | 414.9% |
| Net income | 10,531 | 1,507 | 16,166 | 972.3% | 4,435 | 156 | -96.5% |
| Other comprehensive income (loss), after tax | 9,434 | 12,112 | (25,300) | -308.9% | 6,214 | (1,207) | -119.4% |
| Total comprehensive income (loss) | 19,965 | 13,620 | (9,135) | -167.1% | 10,649 | (1,052) | -109.9% |

| | | | | 1H 18/1H 17 | | (| Q2 18/Q2 17 |
|---------------------------------------|-----------|-----------|-----------|-------------|-----------|-----------|-------------|
| Balance Sheet Data | 2017 | 1H 2017 | 1H 2018 | % change | Q2 2017 | Q2 2018 | % change |
| Long term investment | 153,482 | 146,524 | 164,194 | 12.1% | 146,524 | 164,194 | 12.1% |
| Total assets | 3,384,388 | 3,262,830 | 3,576,476 | 9.6% | 3,262,830 | 3,576,476 | 9.6% |
| Shareholders' equity (excl. minority) | 141,310 | 133,075 | 154,188 | 15.9% | 133,075 | 154,188 | 15.9% |

Note:

(1) Numbers have been audited by the auditors.

Shin Kong Life Financial Summary (NT\$mn)

| | | | | 1H 18/1H 17 | | | Q2 18/Q2 17 |
|----------------------------------------------|-----------|-----------|-----------|-------------|----------|----------|-------------|
| Income Statement Data | 2017 | 1H 2017 | 1H 2018 | % change | Q2 2017 | Q2 2018 | % change |
| Premium income | 275,305 | 141,312 | 142,718 | 1.0% | 77,231 | 76,573 | -0.9% |
| Investment income | | | | | | | |
| Interest income | 77,226 | 37,652 | 40,243 | 6.9% | 19,127 | 20,718 | 8.3% |
| Gains on investments in securities | 31,232 | 12,812 | 28,320 | 121.0% | 7,856 | 6,126 | -22.0% |
| Gains on real estate investments | 3,849 | 1,891 | 1,944 | 2.8% | 946 | 971 | 2.7% |
| FX | (22,959) | (15,779) | (12,004) | -23.9% | (4,626) | (4,055) | -12.3% |
| FX gain or loss | (87,152) | (65,282) | 27,755 | -142.5% | 4,107 | 54,837 | 1235.3% |
| Hedging | 64,193 | 49,503 | (39,759) | -180.3% | (8,732) | (58,892) | 574.4% |
| FX Reserve | 555 | 1,415 | (1,303) | -192.1% | 309 | (1,730) | -659.4% |
| Expected credit losses | (26) | (21) | (797) | 3776.3% | (21) | (725) | 3427.3% |
| Total Investment income | 89,877 | 37,970 | 56,403 | 48.5% | 23,592 | 21,306 | -9.7% |
| Other operating income | 1,700 | 1,035 | 1,275 | 23.1% | 681 | 537 | -21.1% |
| Provisions for reserves | | | | | | | |
| Provisions | (320,849) | (161,114) | (166,493) | 3.3% | (87,366) | (88,457) | 1.2% |
| Recoveries | 120,263 | 49,945 | 64,282 | 28.7% | 28,314 | 37,464 | 32.3% |
| Total provisions for reserves, net | (200,586) | (111,169) | (102,210) | -8.1% | (59,052) | (50,993) | -13.6% |
| Insurance payments | (133,935) | (57,484) | (74,792) | 30.1% | (32,156) | (41,656) | 29.5% |
| Commission expenses | (11,480) | (6,120) | (5,345) | -12.7% | (2,708) | (2,415) | -10.8% |
| Separate account revenues | 7,782 | 3,007 | 2,795 | -7.1% | 2,117 | 2,691 | 27.1% |
| Separate account expenses | (7,782) | (3,007) | (2,795) | -7.1% | (2,117) | (2,691) | 27.1% |
| General and administrative expenses | (13,730) | (6,533) | (7,129) | 9.1% | (3,585) | (3,444) | -3.9% |
| Other operating costs and expenses | (2,214) | (1,056) | (1,140) | 8.0% | (501) | (516) | 3.1% |
| Operating income | 4,937 | (2,044) | 9,779 | -578.5% | 3,500 | (608) | -117.4% |
| Non-operating income and expenses | (404) | 95 | 126 | 32.8% | 53 | 128 | 140.2% |
| Income taxes | 2,438 | 1,581 | 4,360 | 175.9% | 6 | 31 | 390.1% |
| Net income | 6,972 | (368) | 14,266 | -3975.1% | 3,560 | (449) | -112.6% |
| Other comprehensive income (loss), after tax | 9,798 | 11,924 | (24,934) | -309.1% | 6,041 | (921) | -115.3% |
| Total comprehensive income (loss) | 16,770 | 11,556 | (10,668) | -192.3% | 9,600 | (1,371) | -114.3% |

| | | | | 1H 18/1H 17 | | | Q2 18/Q2 17 |
|----------------------------|-----------|-----------|-----------|-------------|-----------|-----------|-------------|
| Balance Sheet Data | 2017 | 1H 2017 | 1H 2018 | % change | Q2 2017 | Q2 2018 | % change |
| Total assets | 2,496,691 | 2,414,077 | 2,656,621 | 10.0% | 2,414,077 | 2,656,621 | 10.0% |
| Total shareholders' equity | 90,801 | 85,586 | 99,851 | 16.7% | 85,586 | 99,851 | 16.7% |

Note:

(1) Numbers have been audited by the auditors.

Shin Kong Bank Financial Summary (NT\$mn)

| | | | | 1H 18/1H 17 | | | Q2 18/Q2 17 |
|----------------------------------------------|---------|---------|---------|-------------|---------|---------|-------------|
| Income Statement Data | 2017 | 1H 2017 | 1H 2018 | % change | Q2 2017 | Q2 2018 | % change |
| Interest income | 15,516 | 7,615 | 8,266 | 8.5% | 3,838 | 4,188 | 9.1% |
| Interest expense | (4,325) | (2,113) | (2,401) | 13.6% | (1,068) | (1,219) | 14.2% |
| Net interest income | 11,191 | 5,502 | 5,865 | 6.6% | 2,771 | 2,970 | 7.2% |
| Fee income | 4,247 | 2,062 | 2,097 | 1.7% | 1,072 | 1,015 | -5.3% |
| Fee expense | (1,044) | (485) | (501) | 3.3% | (245) | (247) | 1.0% |
| Net fee income | 3,203 | 1,577 | 1,596 | 1.2% | 827 | 768 | -7.1% |
| Gains on bill & securities | 938 | 478 | (95) | -119.9% | 244 | (174) | -171.4% |
| Gains on foreign exchange, net | (3) | (83) | 615 | 842.7% | (28) | 499 | 1866.3% |
| Other gains or losses, net | 108 | 63 | (10) | -116.1% | 30 | 11 | -63.5% |
| Operating expense | (8,250) | (4,076) | (4,246) | 4.2% | (2,060) | (2,144) | 4.1% |
| Pre-provision income or loss | 7,187 | 3,461 | 3,724 | 7.6% | 1,784 | 1,930 | 8.2% |
| Provision expense | (2,322) | (1,082) | (717) | -33.7% | (568) | (361) | -36.5% |
| Income tax (expense) benefit | (806) | (410) | (460) | 12.1% | (217) | (275) | 26.8% |
| Net income | 4,059 | 1,968 | 2,547 | 29.4% | 1,000 | 1,294 | 29.5% |
| Other comprehensive income (loss), after tax | (269) | 237 | (303) | -227.8% | 169 | (166) | -198.3% |
| Total comprehensive income (loss) | 3,790 | 2,205 | 2,244 | 1.7% | 1,169 | 1,128 | -3.5% |

| | | | | 1H 18/1H 17 | | | Q2 18/Q2 17 |
|---------------------------------|---------|---------|---------|-------------|---------|---------|-------------|
| Balance Sheet Data | 2017 | 1H 2017 | 1H 2018 | % change | Q2 2017 | Q2 2018 | % change |
| Total assets | 812,488 | 783,454 | 848,035 | 8.2% | 783,454 | 848,035 | 8.2% |
| Total shareholders' equity | 52,488 | 50,903 | 53,903 | 5.9% | 50,903 | 53,903 | 5.9% |
| Total loans, net ⁽¹⁾ | 527,759 | 511,475 | 541,164 | 5.8% | 511,475 | 541,164 | 5.8% |
| Total deposits | 712,253 | 686,359 | 728,272 | 6.1% | 686,359 | 728,272 | 6.1% |
| | | | | | | | |
| | | | | | | | |

| Operating Metrics | 2017 | 1H 2017 | 1H 2018 | Q2 2017 | Q2 2018 |
|----------------------------------------|--------|---------|---------|---------|---------|
| Fee income ratio | 20.7% | 20.9% | 20.0% | 21.5% | 18.9% |
| Cost income ratio | 53.2% | 53.8% | 53.0% | 53.3% | 52.3% |
| Loan/deposit ratio (excl. credit card) | 74.1% | 74.5% | 74.3% | 74.5% | 74.3% |
| Loan/deposit ratio (incl. credit card) | 74.3% | 74.8% | 74.5% | 74.8% | 74.5% |
| Net interest margin | 1.57% | 1.58% | 1.56% | 1.57% | 1.57% |
| Net interest spread | 1.96% | 1.96% | 1.98% | 1.96% | 1.98% |
| Pre-provision earnings/assets | 0.90% | 0.44% | 0.45% | 0.23% | 0.23% |
| Pre-provision earnings/equity | 14.14% | 6.91% | 7.00% | 3.56% | 3.63% |

Note: (1) Excludes credit cards but include overdue receivables. (2) Numbers have been audited by the auditors.